

Electricity Facts Label (EFL)
Just Energy - Fixed Rate Product: Basics - 36
For Service Area: Oncor
Date: 11/30/2023

	Average monthly use:	500 kWh	1000 kWh	2000 kWh
	Electricity Price (Residential)	Average price per kilowatt-hour	17.9¢	17.5¢
<p>This price disclosure is an example based on average usage patterns and includes the following components of the price:</p> <p>Energy Charge: 12¢/kWh Pass-Through TDU Distribution Charge: 5.0339¢/kWh Pass-Through TDU Customer and Meter Charge: \$4.23 per month Market Securitization Debt Financing (Default): 0.00159 ¢/kWh Market Securitization Debt Financing (Uplift): 0.065 ¢/kWh</p> <p>Market Securitization Debt Financing (Default) and (Uplift) may change during the contract term.</p> <p>The average price per kWh does not include a JustGreen charge.</p> <p>The price does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipts tax, or non-recurring charges such as (for illustration purposes only) special meter read/test fees, collection fees, disconnect/reconnect fees, etc., charged by the TDSP or by Just Energy, as applicable. A Minimum Usage Fee of \$4.99 will apply to billing cycles less than 400 kWh.</p>				

Other Keys and Terms and Questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed Rate Product
	Contract Term	36 Months
	Do I have a termination fee or any fees associated with terminating service?	Yes; The Exit fee is \$175 per ESIID.
	Can my price change during the contract period?	Yes, but only in the limited circumstances described below.
	If my price can change, how will it change and by how much?	Your price can change to reflect changes in TDU charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees or costs on Just Energy that are beyond our control.
	What other fees may I be charged?	Fees not included in above price: Agent Assist Fee: \$4.95 each time a customer service agent helps you make a payment. Disconnection Fee: \$25. Disconnection Notice Fee: \$20. Insufficient Funds Charge: \$25. Late Fee: 5% of your late bill's past due amount. Please See TOS for additional information regarding fees charged by TDSP. JustGreen: Please see "JE AutoPay" section in your Terms of Service for more details.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	Yes
Renewable Content	26.3%	
The statewide average for renewable content is	31.1%	

Just Energy Texas L.P. d/b/a Just Energy P.O. Box 460008, Houston, Texas 77056 www.JustEnergy.com PUCT License # 10052	CustomerSupport@justenergy.com Monday – Friday: 8AM – 7PM CST, Saturday: 9AM – 6PM CST Phone: 1-866-587-8674 Fax: 1-888-548-7690
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