

Electricity Facts Label (EFL)
Just Energy - Fixed Rate Product: Just Energy Web Plan - 24
For Service Area: Oncor
8/18/2022

	Average monthly use:	500 kWh	1000 kWh	2000 kWh
	Average price per kilowatt-hour	17.9¢	17.9¢	17.9¢

Electricity Price (Residential)

The average price per kWh is based on the usage levels shown above and includes the following components of the price:
• Energy Charge: 17.9¢/kWh. This includes all supply and applicable Transmission and Distribution Service Provider (TDSP) delivery charges as established by the Public Utility Commission of Texas (PUCT).
Securitization Default Charges: 0.00662 ¢/kWh
Securitization Uplift Charges: 0 ¢/kWh

Securitization Default and Uplift Charges are subject to adjustment during the contract term.

Your average price for electric service will vary according to your monthly usage.
The average price per kWh does not include JustGreen charge.

The price does not include federal, state, or local sales taxes or fees, reimbursement for the state miscellaneous gross receipts tax, other government charges, or all other non-recurring fees. Some locations may be subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by their city that is not included in the total average price shown. For more details, see the TDSP service tariff for a listing of cities and authorized charges.

Other Keys and Terms and Questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms

Disclosure Chart	Type of Product	Fixed Rate Product
	Contract Term	24 Months
	Do I have a termination fee or any fees associated with terminating service?	Yes; The Exit fee is \$175 per ESIID.
	Can my price change during the contract period?	Yes, but only in the limited circumstances described below.
	If my price can change, how will it change and by how much?	The price applied in the first billing cycle or in subsequent billing cycles may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	What other fees may I be charged?	Fees not included in above price: Agent Assist Fee: \$5 each time a customer service agent helps you make a payment. Disconnection Fee: \$25. Disconnection Notice Fee: \$20. Insufficient Funds Charge: \$25. Late Fee: 5% of your late bill's past due amount. Please See TOS for additional information regarding fees charged by TDSP. JustGreen: Please see "JE AutoPay" section in your Terms of Service for more details.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	Yes
	Renewable Content	25.2%
The statewide average for renewable content is	28.9%	

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