# Electricity Facts Label (EFL)
## Just Energy - Fixed Rate Product: Just400 Plus - 24
## For Service Area: AEP Texas North
## Date: 4/25/2024

| | Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|---|---|---|---|---|
| | **Average price per kilowatt-hour** | 15.3¢ | 13.3¢ | 13.3¢ |

***Electricity Price (Residential)***

The average price per kWh is based on the usage levels shown above and includes the following components of the price:
• Energy Charge: 13.2¢/kWh. This includes all supply and applicable Transmission and Distribution Service Provider (TDSP) delivery charges as established by the Public Utility Commission of Texas (PUCT).
Market Securitization Debt Financing (Default): 0.00159 ¢/kWh
Market Securitization Debt Financing (Uplift): 0.065 ¢/kWh

Market Securitization Debt Financing (Default) and (Uplift) may change during the contract term.
• Monthly Fee: $9.95 if your usage goes below 1000 kWh per month

The total bill credit that can be received during the contract term is $400.00, which will be applied in increments. One incremental credit of $200 will be reflected on the first December bill issued each year during the term of this agreement. If the total December bill is below $200, then the total bill in December will reflect a credit balance that will be applied to the next bill until the entire $200 credit balance is exhausted, provided that the customer does not forfeit the credit.

Any bill credit or credit balance will be forfeited by the customer if 1) there is a past due account balance at the time each credit or credit balance is applied, 2) the customer terminates the contract before a credit is applied, or 3) the customer changes to a different plan before a credit is applied. Bill credits cannot be used toward deposits or exchanged for cash or gift cards.

The average price per kWh does not include the optional JustGreen charge.

The price does not include federal, state, or local sales taxes or fees, reimbursement for the state miscellaneous gross receipts tax, other government charges, or all other non-recurring fees. Some locations may be subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by their city that is not included in the total average price shown. For more details, see the TDSP service tariff for a listing of cities and authorized charges.

***Other Keys and Terms and Questions***

*See Terms of Service statement for a full listing of fees, deposit policy, and other terms.*

***Disclosure Chart***

| | |
|---|---|
| Type of Product | Fixed Rate Product |
| Contract Term | 24 Months |
| Do I have a termination fee or any fees associated with terminating service? | Yes; The exit fee is $175. |
| Can my price change during the contract period? | Yes, but only in the limited circumstances described below. |
| If my price can change, how will it change and by how much? | Your price can change to reflect changes in TDU/TDSP charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees or costs on Just Energy that are beyond our control. |
| What other fees may I be charged? | Fees not included in above price: Disconnection Fee: $25. Disconnection Notice Fee: $20. Insufficient Funds Charge: $25. Late Fee: 5% of your late bill's past due amount. Please See TOS for additional information regarding fees charged by TDSP. JustGreen: Please see "JE AutoPay" section in your Terms of Service for more details. |
| Is this a pre-pay or pay in advance product? | No |
| Does the REP purchase excess distributed renewable generation? | Yes |
| Renewable Content | 26.3% |
| The statewide average for renewable content is | 31.1% |

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