

Electricity Facts Label (EFL)
Just Energy - Fixed Rate Product: Simple Value - 36
For Service Area: Lubbock Power and Light
Date: 6/25/2026

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kilowatt-hour	15.4¢	20.4¢	22.9¢

Electricity Price (Residential)	<p>The average price per kWh is based on the usage levels shown above and includes the following components of the price:</p> <ul style="list-style-type: none"> • Energy Charge: 19.1¢/kWh • Simple Value Credit: \$50.00 if your usage on this plan is equal or greater than 500 kWh per bill cycle. • Pass-Through TDSP Distribution Charge: 6.312¢/kWh • Pass-Through TDSP Customer Charge: \$0 per month <p>Your average price for electric service will vary according to your monthly usage. The average price per kWh does not include JustGreen charge.</p> <p>The Simple Value Credit is available exclusively under this contract and applies when billed usage under the terms of this contract meets or exceeds 500 kWh during a billing cycle. The credit may not apply during billing cycles with partial usage billed under this contract due to the contract's start or end dates, or partial bill cycles as determined by the TDSP.</p> <p>The price does not include federal, state, or local sales taxes or fees, reimbursement for the state miscellaneous gross receipts tax, other government charges, or all other non-recurring fees. Some locations may be subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by their city that is not included in the total average price shown. For more details, see the TDSP service tariff for a listing of cities and authorized charges.</p>
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Other Keys and Terms and Questions	<p>See Terms of Service statement for a full listing of fees, deposit policy, and other terms.</p>
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Disclosure Chart	<table border="1" style="width: 100%;"> <tr> <td style="width: 50%;">Type of Product</td> <td>Fixed Rate Product</td> </tr> <tr> <td>Contract Term</td> <td>36 Months</td> </tr> <tr> <td>Do I have a termination fee or any fees associated with terminating service?</td> <td>Yes; The Exit fee is \$175 per ESI ID.</td> </tr> <tr> <td>Can my price change during the contract period?</td> <td>Yes, but only in the limited circumstances described below.</td> </tr> <tr> <td>If my price can change, how will it change and by how much?</td> <td>Your price can change to reflect changes in TDU/TDSP charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees or costs on Just Energy that are beyond our control.</td> </tr> <tr> <td>What other fees may I be charged?</td> <td>Please see the "Special Service Fees" and "JustGreen" sections of the Terms of Service for more details.</td> </tr> <tr> <td>Is this a pre-pay or pay in advance product?</td> <td>No</td> </tr> <tr> <td>Does the REP purchase excess distributed renewable generation?</td> <td>Yes</td> </tr> <tr> <td>Renewable Content</td> <td>31%</td> </tr> <tr> <td>The statewide average for renewable content is</td> <td>35.2%</td> </tr> </table>	Type of Product	Fixed Rate Product	Contract Term	36 Months	Do I have a termination fee or any fees associated with terminating service?	Yes; The Exit fee is \$175 per ESI ID.	Can my price change during the contract period?	Yes, but only in the limited circumstances described below.	If my price can change, how will it change and by how much?	Your price can change to reflect changes in TDU/TDSP charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees or costs on Just Energy that are beyond our control.	What other fees may I be charged?	Please see the "Special Service Fees" and "JustGreen" sections of the Terms of Service for more details.	Is this a pre-pay or pay in advance product?	No	Does the REP purchase excess distributed renewable generation?	Yes	Renewable Content	31%	The statewide average for renewable content is	35.2%
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<p>Just Energy Texas L.P. d/b/a Just Energy P.O. Box 460008, Houston, Texas 77056 www.JustEnergy.com PUCT License # 10052</p>	<p>CustomerSupport@justenergy.com Monday – Friday: 8AM – 7PM CST, Saturday: 9AM – 6PM CST Phone: 1-866-587-8674 Fax: 1-888-548-7690</p>
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